

Privacy Policy

Introduction

Ship Expert Technology Co.,Ltd. (“we”, “us” or “our”) recognizes the importance of privacy and is committed to protecting the privacy of individuals when handling their personal information.

This Privacy Policy explains how we collect, hold, use, disclose, protect and otherwise handle personal information in an open and transparent manner in accordance with the Thailand Computer-related Crime Act B.E 2550 (2007). By providing us with your personal information you consent to us using, disclosing and otherwise handling it in accordance with this Privacy Policy as updated from time to time.

Personal information that we collect and hold

We collect and hold personal information for purposes relating to the promotion and supply of our telecommunications products and services. For example, we may collect and hold your personal information to:

- (i) provide you with information about our products or services (including responding to your product or service queries);
- (ii) assess your credit situation before supplying you with our products or services;
- (iii) supply you with our products or services (including making any requested product or service changes and improving our products or services); and
- (iv) Comply with our legal or regulatory obligations.

The kinds of personal information that we may collect and hold include your name, date of birth, residential and postal addresses, phone number, email address, credit card and/or bank account details, driver’s license details, employment history, payment history, credit eligibility information, purchase history and service related information.

Where you do not provide us with all or some of your personal information that we request then we may not be able to supply you with our telecommunications products or services.

How we protect personal information

We will take all reasonable steps to protect your personal information that we hold from misuse, interference and loss, and from unauthorized access, modification or disclosure using both physical and electronic security measures. For example, we will protect your personal information that we hold through the use of secure premises, authorized personnel access restrictions, locked filing, cabinets, secure databases, password access, anti-virus software, data transfer encryption and firewalls.

By providing us with your personal information over the Internet you accept that such information will be transmitted at your own risk as the security of such information cannot be guaranteed.

We will not retain your personal information if we no longer need it for any purpose for which we may lawfully use or disclose it and we are not authorized or required by law to retain it.

Personal information access and correction

You may request us to provide you with access to any of your personal information that we hold. You should promptly notify us if you become aware that any of your personal information that we hold is inaccurate, out-of-date, incomplete, irrelevant or misleading.

Privacy Policy updates

We may update this Privacy Policy from time to time to take into account changes in our practices for the handling of personal information by publishing an amended Privacy Policy on our Website. You should regularly review the most recent version of this Privacy Policy available on our Website.

Our contact details

If you require access to or seek correction of any of your personal information that we hold, or should you have any queries or require a complaint dealt with about our handling of your personal information, please contact our Privacy Officer using the contact details below:

P: +662 030 0095

E: support@shipexpert.net

Address 223/65 Country Complex Tower A, 14th Floor, Sanphawut Rd., Bangna, Bangkok 10260 Thailand

This Privacy Policy is effective as of 1 December 2017